

## CruzAlta Turnaround and Operations Consultants provide TA success

### THE CHALLENGE

A client prepared to begin their 2023 Turnaround campaign. It had been over three years since their last event and a lot changed at the location, including many retirements during the COVID pandemic. At the time of Turnaround Kick Off (t-14 months), 75% of site personnel had less than 5 years' experience and had never worked a Turnaround, including the newly appointed TA Manager. The site's 2019 TA Lessons Learned determined the poor performance stemmed from not adhering to an official Turnaround Premise and not following fundamental practices. The TA Manager did not have an internal Turnaround SME to provide mentoring and the 2023 Turnaround's success was a high priority.

### THE SOLUTION

Site management determined it would be beneficial to bring CruzAlta Turnaround and Operations Consultants onboard to bridge the experience gap for the site in a coaching capacity. CruzAlta made monthly site visits to sit in with all TA Teams (OPS, Maintenance, Safety, Procurement, etc.) and the TA Manager starting at Gate 1. The goal was to help the client prepare for their 2023 Turnaround by following their internal requirements and utilizing new practices provided by CruzAlta Turnaround and Operations Consultants. CruzAlta also provided two Turnaround Consultants to assist with their Gate 3 Readiness Review.

### THE RESULTS

- Confirmed and validated Roles & Responsibility.
- Helped interpret the client's Shutdown Management System deliverables.
- Assisted with Risk-Based Scope Challenge and Selection.
- Established a new Permit to Work Workflow for Turnarounds for their electronic PTW system.
- Created and populated their first-ever Risk Register.
- Assisted operations with Ops Plan to ensure they are fully integrated into the TA and Schedule with accurate manpower and durations captured.
- Encouraged client to utilize a third-party Planning and Scheduling company for the first time, which led to uniform and accurate resource loaded work packs and schedule for the first time.
- Greater preparedness throughout the client's GATE Process during the Planning and Scheduling campaign.
- Operated faster, with minimal lag and more confidence, using additional SMEs.
- Experienced their highest readiness review score in history.

### CONTACT

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### BEST-IN-CLASS RESULTS

*The client experienced their highest readiness review score in history in preparation for their TA*

